

Even without tour booking you can rent well maintained touring bikes from us for a fair price. Each rental comes with **drinkbottles, pump, lock** and an **extensive toolkit** (incl. spare tube). On request we supply helmets free of charge. We can also supply high visibility vests, waterproof panniers and a limited number of SPD pedals, but we CAN NOT provide camping equipment. We only arrange luggage transfer from the first to last hotel if you let us book those hotels to our usual conditions. Sorry, but we do not give hotel recommendations or specific advice on your tour. Just general: Tasmania is hillier than you may think, particular in the West/Northwest. There are two major airports; Hobart (south) and Launceston (northeast). We believe it's best to cycle the East coast northbound. Peak season is from Christmas to mid of January. Public transport is limited.

### **Pick up / Return**

We do deliver bikes only to selected hotels along the East coast. You can return the bike(s) to a different location than it was picked up from. We insist you give us delivery and pick up addresses at the time of booking. You can choose any pick up/return day, but must return the bike on the day mentioned on your invoice. Delivery and separate pick up charges do apply.

Please note, unless agreed otherwise, bikes will be delivered a few days prior to your rental period; there will be nobody from us present at the pick up point- you have to adjust the bikes by yourself.

Please keep in mind, most hotels will handle bike(s) for house-guests only, meaning you have to stay with them. The only exceptions are Hatchor Manor in Richmond, Briar Lane in Evandale and Seabreeze Cabins in Orford, where a \$10 handling charge is charged when you are not staying there. This fee will applied to your invoice if you do not send us proof of room booking before we issue the invoice.

**Launceston:** We accept the luxury "Hideaway on George" B&B.

**Evandale** (just 4 km from Launceston airport): The Prince of Wales Hotel, Briar Lane and the Stables are used to handle our bikes.

**St. Helens:** No restrictions, any official hotel or motel is acceptable for us (no Air BnB). The Panorama Hotel does handle our bikes regularly.

**Richmond** (close to Hobart airport): We accept Mulbery Cottage and Hatchor Manor. The latter does handle bikes also for non-house-guests, but do charge \$ 10 per bike.

**Orford** (Eastcoast): we accept Seabreeze Cabins and the Blue Waters Complex.

### **Break down support**

You should be able to perform basic repairs under instructions. Each rental comes with a free 24/7 phone support. Most problems can be solved this way. If the bike becomes unuseable we may be able to deliver a replacement bike. Please keep in mind, if the fault has been caused by you we will charge for the repair plus and the delivery.

**RESTRICTIONS** you are liable for any damage caused by violating below rules!

Our bikes must not come into direct contact with rough surfaces, loose sand or saltwater

**Therefore we DO NOT allow** to take our bikes

- off-road, on sand, on Maria Island or through the Wielangta forest (Dunelly to Orford)
- onto any sea cruise using an open boat
- You must not mount handlebar bags or make any other modification without permission
- You must ask us for permission before you have the bike(s) transported by any vehicle

### **Panniers**

Our big ORTLIEB "Bike Packer Classic" waterproof panniers have a volume of 40 litres per pair, similar to a medium size backpack. If your luggage weighs more than 20 kg you MUST use our Hybrids where we mount a so called "lowrider" rack to the front fork and supply additional smaller Ortlieb "Frontpacker" panniers (24 litres per pair). This relieves the rear wheel and gives you a more stable ride. ALWAYS use panniers pairwise!

## Our CHARGES

### Bike rental

- 1 week \$ 170 (minimum)
- 2 weeks \$ 260 (parts possible)
- 3 weeks \$ 340 (parts possible)
- 4 weeks \$ 400 (parts possible)

NOTE: Rental of our Tourers (only those) requires a \$ 100 bond per bike. This bond will be added to your invoice and repaid in full after the bike has been returned, checked by us and found undamaged and in reasonable condition. This may take up to 3 weeks after bike return (usually much faster).

### Extras

- Rear panniers rental: 1 week \$ 25; 2 weeks \$ 40; 3 weeks and longer: \$ 50
- Lowrider & plus front panniers: 1 week \$ 35; 2 weeks \$ 50; 3 weeks and longer: \$ 60
- High visibility vest: \$ 3 per tour
- SPD pedals: 1 week \$ 10; 2 weeks \$ 15; 3 weeks and longer: \$ 20

### Delivery / Collection (see restrictions on previous page)

- delivery or collection to or from St. Helens: free of charge
- delivery or collection to or from any other location listed on previous page: \$ 50 per bike, minimum \$ 100 per delivery or collection

### Payment

Full payment is due at time of booking. You can pay by credit card OR by bank transfer onto our Australian account (1 % rebate, fees are on you). Please note, we cannot process credit cards over the phone; we will send you a link to a secure payment facility.

### How to book- **IMPORTANT: *keep additional correspondence to a minimum!***

Send us details of ALL listed items at least 3 weeks prior to the start of the rental period:

- ▶ Names of all participants and the full home address of the invoice payer, plus mobile phone number if available
- ▶ Exact date of rental period, if possible with approx. pick up and return time
- ▶ Booking confirmation of the hotels where you want to pick up the bike(s) from and where you want them to return to. It must be hotels mentioned on the previous page!
- ▶ Body heights, bike type wish and if female or male frame preferred  
OR specify a preferred frame size (see [www.cycling-tasmania.com/rentalbiket Tasmania.html](http://www.cycling-tasmania.com/rentalbiket Tasmania.html))
- ▶ Do you require helmets? (free of charge) If so, please state helmet size or forehead circumference. Remember: Wearing a helmet is compulsory in Tasmania!
- ▶ Any other special wishes you may have like high visibility vest(s) or pannier rental (rear only OR rear and front with low-rider)
- ▶ Your preferred method of payment (bank transfer or credit card on a secure website)
- ▶ Tell us if you bring your own pedals/saddles/bottles; we will remove the standard ones
- ▶ You have to accept our terms & conditions, which can be found on [www.cycling-tasmania.com/tandc.html](http://www.cycling-tasmania.com/tandc.html) Very important is the chapter "Bicycles".
- ▶ Please note: We reserve the right to refuse a booking for any reason. We also reserve the right to substitute the booked bike(s) with one(s) of similar type or height, should the booked one(s) be unavailable. Any special delivery day / time we have been agreed on, may be changed by us even on short notice. We will inform you of any changes as soon as they become known to us. In any case, you will have the bike(s) for the full duration of the booked period. For details see our terms & conditions at [www.cycling-tasmania.com/tandc.html](http://www.cycling-tasmania.com/tandc.html)

